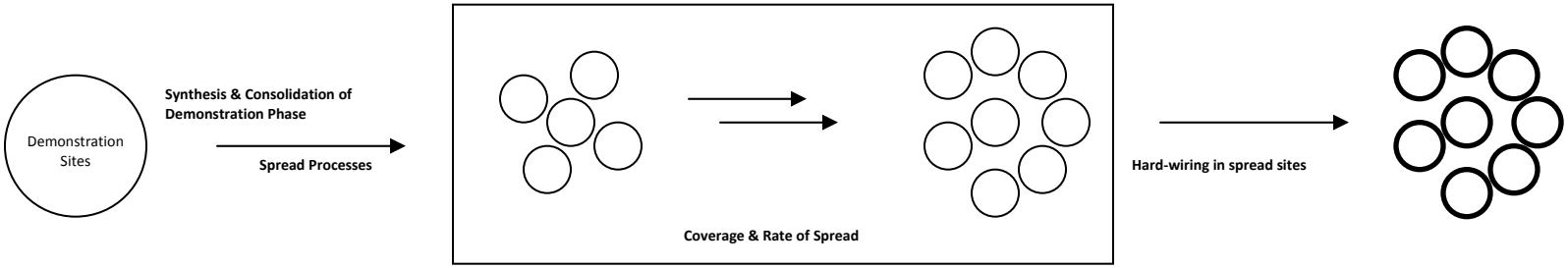
USAID FROM THE AMERICAN PEOPLE | HEALTH CARE IMPROVEMENT PROJECT

Conceptual Framework for Spread of Better Care Practices and CQI Methodology



Processes of Spread

Advocacy and Awareness-raising
- Share demonstration results at national and local levels
- Identify advocates / experts from demonstration phase
- Policy formation
- Integration of indicators into health system

Preparing for Spread
- Standardize tools, guides & manuals of best practices and CQI for spread
- Establish Provincial spread teams
- Train national / regional leaders in CQI and best practices
- Establish technical clinical and CQI support systems at national level
- Establish clinical training sites in provinces

Spreading Improvements
- Provincial spread teams establish CQI teams at sites
- Training teams on CQI
- Ensure clinical training of teams at sites
- Disseminating evidence based practices, "lessons learned" & organizational changes
- Set up advocacy strategies in provinces

Intermediate Results of Spread Processes

Local Level
Enabling environment for spread of care
- Availability of norms, evidence-based practices, "lessons learned"
- Clinical capacity
- Availability of resources
- Standardization of care
-Attitudes & motivation in implementing intervention (complexity, cost, effectiveness)
Enabling environment for spread of QI
- Quality data for decision making
- Team competency & functionality
- Employee engagement

Regional / National Level
Health system support
- Quality Management
- Technical support/coaching
- Oversight and accountability

Outcomes of Spread

Measuring Spread of CQI & Evidence-Based Practices
-Geographic Spread (coverage)
-Rate of Spread
-Costs of obtaining outcomes through spread strategy

Measuring Outcomes of Spread
Implementation of Evidence-Based Practices in Spread Sites
(Uptake & Continuous Application)
-Compliance to Norms and implementation of organizational learning from demonstration phase

Implementation of CQI Methods in Spread Sites
(Uptake & Continuous Application)
-Related to technical area of spread

Impact

Patient Outcomes
- Morbidity and mortality
- Utilization of services

Contextual Factors
-Human resource factors *- Macro-level resource management factors* *-Community acceptance* *-Socio-political, economic environment*

August 2009