



Instructions for “Create Improvement Report” on the HCI Portal

<http://www.hciproject.org/node/add/improvement-report>

**=Required field*

Title:*

Author(s): *Enter the name(s) of the author(s) of this report and/or the person(s) who could be contacted for more information about this improvement experience.*

Improvement Methods: *Please identify any specific improvement method(s) related to your report from the list of methods provided. Hold down the Control key and press Enter to select more than one method.*

- None-
- The Science of Improvement
- Approaches to Improving Health Care
- Accreditation
- Audit and feedback
- Certification
- Client engagement
- Employee engagement
- Improvement collaboratives
- Improvement models/methodologies
- Institutionalization
- Licensing
- Organization of work
- Performance-based incentives
- Reminders and job aids
- Spread and scale-up
- Standards and evidence-based guidelines
- Supervision
- Training
- Analytical Tools for Improvement
- Spreading Improvement
- Building Capacity in Improvement
- Institutionalizing Health Care Improvement

Topics: *Please identify all topics related to your report from the list provided. Hold down the Control key and press Enter (click) to select more than one topic.*

- None-
- Cross-cutting**
- Behavior change and communication
- Community involvement
- Country ownership
- Documentation/data collection
- Equipment/supplies
- Financial management
- Gender
- Monitoring and evaluation
- Policy
- Program design
- Program evaluation
- Program management
- Referral systems
- Scaling up
- Service integration
- Sustainability
- HIV/AIDS**
- Adherence to treatment
- Antiretroviral therapy/ART/ARV
- At-risk populations
- Community and home-based care for PLWHA
- HIV counseling and testing
- HIV infection prevention/universal precautions
- HIV laboratory services
- HIV prevention/positive prevention
- HIV-family planning integration
- HIV-TB
- HIV/AIDS basic care and support
- Male circumcision
- Nutritional support
- Pediatric HIV/AIDS
- PMTCT
- Post-exposure prophylaxis
- Retention in care
- Social support for PLWHA
- Stigma
- Human Resources Management/Workforce Development**
- Community health workers

- CHW role
- Employee Engagement
- Motivation/incentives
- Performance evaluation
- Performance management
- Recognition/remuneration
- Recruitment
- Retention of health workers/reducing attrition
- Supervision
- Task definition
- Task shifting
- Training

Malaria

- Home-based management of malaria
- Insecticide-treated nets (ITNs)
- Intermittent preventive treatment
- Malaria case management
- Malaria diagnosis
- Malaria in pregnancy
- Malaria treatment in adults
- Malaria treatment in children
- Rapid diagnostic test

Maternal, Newborn and Child Health

- Active management of the third stage of labor
- Acute malnutrition management
- Antenatal care
- Birth preparedness
- Community case management of child illness
- Cultural responsiveness/adaptation of delivery care
- Diarrheal disease prevention and case management
- Emergency obstetric care
- Emergency treatment assessment and triage (ETAT)
- Essential newborn care
- Essential obstetric care
- Growth monitoring/growth promotion
- Immunization
- Infant and young child feeding
- Infection prevention in delivery care
- Integrated Management of Childhood Illness (IMCI)
- Low birth weight/kangaroo care/skin-to-skin
- Maternal nutrition
- Maternal sepsis/infection
- Micronutrient supplementation
- Neonatal sepsis/infection
- Newborn resuscitation/asphyxia
- Pneumonia case management

- Post-partum care
- Post-partum hemorrhage
- Pre-eclampsia/eclampsia
- Skilled birth attendance

Orphans and vulnerable children

- Building QI capacity in OVC implementers
- Coordination of OVC care
- Developing OVC service standards
- OVC services
- Youth involvement

Other

- Chronic conditions
- Environment
- Infectious diseases
- Influenza
- Mental health
- Non-communicable diseases
- Nutrition
- Prevention
- Water and sanitation

Patient Safety

- Adverse events
- Antimicrobial resistance
- Blood safety
- Hand hygiene
- Infection control and prevention
- Medical injection safety
- Surgical safety
- Waste management

Reproductive Health

- Adolescent reproductive health
- Family planning
- FP-HIV integration
- FP-MCH integration

Tuberculosis

- Directly observed treatment, DOTS
- Isoniazid preventive therapy
- Multidrug-resistant (MDR)/Extensively drug-resistant (XDR) TB
- Public-private mix
- Social mobilization
- TB case finding and diagnosis
- TB case management
- TB-HIV
- TB infection control

Region and Country: Use CTRL + Click to identify the region and country where this improvement experience took place.

Publishing Organization: Please name the organization associated with this improvement report.

The Report

The Problem:* *Please describe the context where this improvement activity occurred, including the kind of health care facility or community setting in which you were working, and the health care problem that you set out to address. Explain what you were trying to accomplish through the improvement activity. If you have quantitative data about the problem and the context in which it is occurring, this is useful to help others better understand the situation you are facing.*

Intervention:* *Please describe the interventions or changes you made to address the problem, providing enough detail so that others who are facing the same problem can learn from your experience. It is most effective if this section is clearly and simply written, describing specifically what changes you made to improve care and address the problem. Use the "Related documents" feature below to upload additional documents that describe your interventions in more detail, or attach documents to an email to hci-info@urc-chs.com.*

Results:* *How did you measure the effects of your interventions? What results did your interventions achieve? Please discuss both the changes that were successful (that did lead to improvement) as well as changes that were not successful, since often we learn as much or more from failures as we do from successes. If you have baseline and follow-up quantitative results, these can be used to further illustrate changes achieved. Use the "Related documents" feature below to upload additional documents that describe your results in more detail, or attach documents to an email to hci-info@urc-chs.com.*

Lessons: *What lessons did you learn from this improvement experience? What would you do differently next time? Are there challenges you continue to face, and, if so, have you made plans to address these? What is the main message you would like to convey to others who may face a similar health care problem?*

Year: *Please enter the year in which this improvement experience took place. If the experience took place over more than one year, enter the year it was completed.*

Related Documents: *To attach a document to your report, please browse to the location of the file and then click 'Upload'. To add more than one file, click 'Add another item'. Allowable file types are those with extensions jpg jpeg gif png txt doc docx xls xlsx pdf ppt pptx pps odt ods odp. PDF documents are the easiest for site visitors to open, so it is recommended that you convert Word, PowerPoint or Excel files to a PDF format before uploading them.*

Fulltext URL: *To link to a web page or a document available on another website, please give the name of the file in the 'Title' field and write the complete web address in the 'URL' field. Click 'Add another item' to add more than two URLs.*

Writing Tips: *It is recommended that the improvement story is focused on one problem, or one aspect of a problem, and its accompanying improvement activities. This helps the story remain concise and focused, increasing reader understanding. Keep in mind that the story does not have to be long; instead, focus on sharing the key pieces of information, i.e. who did what, how they did it, why they did it. As you write your story, think about what you would want to know if you were trying to introduce the same changes in your health facility or community. Attachments can be useful for sharing graphs and other details, but the story should stand alone in case the reader cannot open the attachments. Try to provide enough information and sufficient details that your intervention could be replicated based on the information you provide in this report.*

Please click 'Save' before leaving the page to save your Improvement Report to the HCI Improvement Database. Once the report has been published by the site administrator, you may revise the report at any time by selecting the 'Edit' tab above the report. (You must be logged into the site to edit an improvement report you have previously submitted.)